

Medicaid Care Management

Meet Your Health Plans



Experienced. Well Sense Health Plan is a nonprofit health plan with over 15 years of experience providing high quality health coverage to Medicaid members. With us, you'll have access to a wide network of trusted hospitals, doctors, specialists, behavioral health providers and pharmacies across the state.

Personal. You'll be able to choose a doctor near you who will get to know your individual healthcare needs. And if you are pregnant, or if you have a chronic condition like asthma, diabetes, heart problems, or obesity, our experienced care managers can work with you and your doctors to help you manage it.

Excellent. Well Sense is affiliated with Boston Medical Center Health-Net Plan, whose Massachusetts Medicaid plan is one of America's top Medicaid plans according to the National Committee for Quality Assurance's Medicaid Health Insurance Plan Rankings, 2011-2012. Well Sense looks forward to providing the same experienced, personal, excellent service to you and your family.

For more information about Well Sense, call us at 1-877-957-1300, or visit us at WellSense.org. To view our online directory of providers, visit WellSense.org/utility-nav/find-a-provider.



New Hampshire Healthy Families program is designed to help you live a healthier life. New Hampshire Healthy Families is locally based and staffed with people from your community. Our staff care, understand and are here to answer your calls.

Let New Hampshire Healthy Families be there for your health and wellness needs. Select New Hampshire Healthy Families and receive the same health services you currently receive with Medicaid, plus more! Some of these additional benefits are listed on the included chart.

1-866-769-3085 (toll-free)
www.NHhealthyfamilies.com

Provider Search:
www.NHhealthyfamilies.com/formembers/find-a-provider

While our network will include many of the providers you have through your current Medicaid coverage, you can recommend other providers for our network by calling our toll-free phone number above.

New Hampshire Healthy Families is underwritten by Granite State Health Plan, Inc.

Meet Your Health Plans

The following are extra benefits or services the Plans may give you if you are a member of their Plan.



Well Sense Health Plan's Extra Benefits

When you join Well Sense Health Plan, you get more than just excellent health care coverage. You also get extra benefits to help you and your family get – and stay – healthy and safe:

- FREE** dental kits, including an electric toothbrush
- FREE** car safety seats and booster seats for infants and children
- FREE** bike helmets for kids
- FREE** manual breast pumps for nursing moms
- Annual reimbursements for participating in Weight Watchers® programs and for membership in a qualifying health club
- Help with certain health conditions, including our Sunny Start program for pregnant moms
- Access to our **FREE** 24-hour Nurse Advice line

(Some restrictions apply.)



Rewards Program: Earn dollar rewards through CentAccount® for healthy actions.

SafeLink Cell Phone (1 per household): As a member of our plan, members who are eligible for a free SafeLink phone get core SafeLink benefits, *plus more*.

- Unlimited inbound texts.
- Free (no minutes used) calls to our member services line.
- Use your reward program dollars to buy more minutes.

Personalized Support: Our Member-Connections® staff can help with information on topics like how to access care and more!

Pregnancy Program: Our Start Smart program provides support for moms, babies and families.

Enhanced Vision: Choose to opt-out of the standard benefit and get a credit to buy frames not covered in the standard benefit.

TeleCare: We can install devices in eligible member's homes that monitor conditions like blood pressure. Results will be reported to your care manager.

24/7 Access to Doctor: Members in rural areas can talk with a doctor via phone if their doctor is unavailable or it is after hours.

24/7 Nurse Line: Over-the-phone advice from registered nurses.

Health Library: Online library of health information topics.

Other Benefits include programs for conditions such as **asthma**, **diabetes**, **heart disease** and **obesity**.

Want to **stop smoking**? We have special programs for pregnant and non-pregnant members.